



It is with our great pleasure to extend assistance with insurance authorizations to your office and patients to ensure all receive the very best the medical profession has to offer.

The value of using our facility for your patients is that we perform as a team, to deliver a caring and friendly relaxed imaging experience. Aside from our state of the art equipment, the radiologist is on site to answer questions and ease the minds of anxious patients, or to know that our doctor can immediately inform the referring doctor of any urgent needs.

We also offer affordable self-pay rates for those who do not have insurance. The out-of-pocket cost to patients with high deductibles is also more reasonable.

So much time is spent on getting the patients authorizations approved and our friendly, helpful staff is on board to assist you. We will begin the authorizations process by setting up an appointment for the patient either by your office staff or by our front office coordinators calling to make the appointment. Whichever, the patient will have an appointment that we can flexibly reschedule sooner or later depending on the approval of the authorization.

In order to get the authorization process started, we will need a short list of information faxed or emailed to our office:

OFFICE FAX: (302) 684-1977

ALTERNATE FAX: (302) 329-9743

AUTHORIZATION EMAIL: omi.authref@yahoo.com

(email is monitored daily during business hours)

ITEMS NEEDED:

1) Order/Prescription of Imaging Requested – **Please include:**

- a. CPT code(s)
- b. DX code(s)
- c. or detailed description/notes

(If any questions, please do not hesitate to call our Front Office Coordinators for assistance)

2) Patient Information:

- a. Demographics
- b. Insurance Cards *(front and back)*
- c. Clinicals from the most recent office visit
- d. Most recent labs or name of facility and approximate date where labs were done (needed only if patient is having intravenous injection of contrast)
- e. Any prior imaging or name of facility and approximate date where imaging was performed

(Our technologists will follow-up to retrieve the information if your office does not readily have it on hand)

At Ocean Medical Imaging of Delaware,

We are working hard to have our name synonymous with

Service, Availability and Quality Imaging.